

TECHNOLOGY SOLUTIONS



Sterling
COMPUTERS

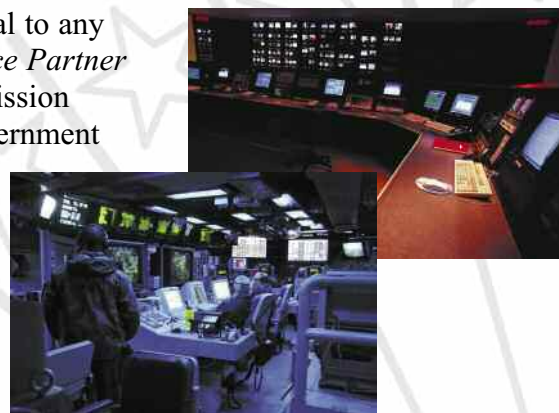
Sterling Computers

NATIONALLY RECOGNIZED EXCELLENCE

On one level or another, information technology is absolutely crucial to any business or mission. **Sterling Computers**, a *Sun Microsystems iForce Partner* and *Cisco Premier Partner*, has been building and implementing mission critical solutions that support and drive federal, state, and local government agencies since 1996. Sterling's commitment to procure best of breed product and to provide systems and network engineering in secure environments, has made us one of the most dependable solution providers in our industry.

We make information technology work for you, that is our commitment and we will stand together in this process.

~ Maggi Jones, President, Sterling Computers ~



Providing You a Wide Range of TECHNOLOGY PRODUCTS AND SERVICES

In addition to our partnership with *Sun Microsystems* and *Cisco*, Sterling has over 400,000 line items in stock to support any customer requirement. We offer one of the broadest manufacturer relationships in the industry. *Microsoft, Dell, IBM, MicronPC, Gateway, HP, Unisys, Intel, 3Com, Enterasys, CheckPoint, and Symantec* are just a few of the leading companies that Sterling Computers proudly calls partners.



Sterling offers a wide range of highly trained and dedicated engineering staff to support all your IT projects. Whether it is simply desktop support or high-end data center design – Sterling is there.

We recognize that each enterprise is vastly different and that no one solution can possibly fulfill the needs of every customer. With this in mind, Sterling Computers determines your needs by reviewing specific processes that affect every-day

business for: **Performance Management, Desktop Management, Systems Management, Server Management, and Router/Switch Management.**

However, to ensure that we are providing consistent value to our customers, there are a number of characteristics that every Sterling solution has in common:

- Integration of best practices and proven technologies
- Optimization of clearly defined business rules, operational processes and staffing models
- Service-level management strategies for 24x7 service delivery

Sterling Computers takes great pride in being able to offer our customers everything they need from a full-service IT provider. Because of this, we are able to be with you every step of the way, whether you are refreshing existing technology, replacing old technology, or implementing a new system all together.

Quite Simply, We Make YOUR NET WORK!

Simply and Easily Providing You COMPREHENSIVE TECHNOLOGY SUPPORT

- ◆ **LAN/WAN**
 - System Planning, Design, Configuration, Implementation & Maintenance
 - Network Administration, Monitoring, and Security
 - Wireless Network Services
 - Voice over IP Telephony – VoIP
- ◆ **Systems Integration**
 - Needs Assessment, Design, Architecture, Implementation
 - Hardware & Software Integration, Legacy Systems Conversion
 - Systems Operation and Maintenance
- ◆ **Systems Operations**
 - User & Help Desk Support
 - System Administration Support
- ◆ **Acquisition Support**
 - Technical & Cost Benefit Analysis
 - Performance Based Contracting
 - Vendor Management Systems
- ◆ **Systems Security**
 - Audit of current security posture
 - System Enhancements
- ◆ **System Development**
 - Requirements Analysis & Architecture Development
 - COTS Integration and Software Application Development
 - Client/Server Relational Database Development and Management
 - Web Site Development
- ◆ **Data Management**
 - Storage Strategy Design
 - Relational Database Management
 - Data Quality, Version Controls, User Access Levels
 - Data Queries, Macros, Application Design



Sterling

COMPUTERS

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CORE HARDWARE & SOFTWARE BUSINESS

3COM	Maxtor
Acer	MicronPC
APC	Microsoft
Borland	Nec
Cisco	Novell
Compaq	Okidata
Corel	Panasonic
Dell	Seagate
Espon	Sun Microsystems
Exabyte	Tektronix
Gateway 2000	Toshiba
HP	Viewsonic
IBM	Western Digital
Intel	BTO PCs
Iomega	BTO Servers
Lotus	BTO Notebooks

CORE SERVICE BUSINESS

- Local Area / Wide Area Network Integration
- Local Area / Wide Area Network Maintenance and Support
- Help Desk Support
- PC Maintenance
- Applications Development
- Web Enabled Development



CERTIFICATION SMALL, MINORITY, WOMAN-OWNED

SBA (8a)	Pronet
CCR	Cal Trans

INFORMATION

Cage: 06AP0
Federal: 95-4634907
DUNS: 93-883-6541

8(A) NAIC CODES

334119 – Computer Peripheral Equipment
334113 – Computer Terminals
334112 – Computer Storage Devices
334111 – Electronics Computers
423430 – Computers and Peripherals
443120 – Computers and Software
541511 – Computer Programming Services
541512 – Computer Integrated Sys. Design
518210 – Computer Data Processing Service
518111 – Information Retrieval Services
541513 – Computer Facility Mgmt. Services

GWAC INFORMATION

GS-35F-0368J
NIH ECS III 263-03-D-0547

